



*With a Cooper contract,
you've got the
Cooper Advantage.*

- Professional attention and service significantly lowers fuel bills.
- Assurance of fast and efficient emergency service
- Regular servicing maximizes the safety factor.
- Longer life for your equipment, minimizing replacement costs.

COOPER, Inc.

A multi-service company
One Call Can Do It All

PLUMBING • DRAIN CLEANING
HEATING • GAS & OIL
AIR CONDITIONING
DUCT WORK • VENTILATION
REFRIGERATION • HEAT PUMPS
SEWER & WATER SERVICE
BATHROOMS & KITCHENS
DESIGNED & INSTALLED

*365 days a year
24 hours a day
CALL COOPER
and we're on our way!*
(215) 675-8100

IMPORTANT NOTE

This Agreement is NOT IN EFFECT until payment is made in full and the acceptance is signed and dated by an authorized agent of Cooper, Inc. All systems must be individually considered to be accepted under this service program.

Service Agreement



Residential

Commercial • Industrial

- AIR CONDITIONING
- HEATING SYSTEMS
- PLUMBING

Enclosed is your official contract covering Parts, Labor and Emergency Repairs as specifically outlined.

Contract No. _____

Effective Date _____

Authorizing Agent _____

1525 Linden Avenue
Willow Grove, PA 19090

(215) 675-8100

TIPS TO CUT YOUR COSTS & INCREASE YOUR COMFORT

Furniture Placement
Air flow from and to registers and return grills are critical to your system's efficient operation. Do not obstruct them in any way.



Clean Filters
Excessively dirty or clogged filters prevent your system from functioning correctly and can also be damaging. Check and clean them regularly.



Don't Touch
Constantly re-adjusting your thermostat is not necessary. It is wearing and wastes energy every time. Set it and forget it.



Outdoor Unit Care
Uncut weeds and growth hinder air circulation and create problems. Trim as needed.



Pre-vent Humidity
Venting your clothes dryer to the outside is essential. Excess moist air released inside puts a burden on your air conditioning.



Preventive Listening
Keep your ears tuned to any unusual noises your equipment makes. It could be a warning of a breakdown and costly repairs.



Do-it-Yourself Check
In the event your system is not delivering heating or-cooling, first check the circuit breakers before calling for service.



Storm Warning
Occasionally during lightning storms, power flickers. It is wise to turn the thermostat to "off" until it stabilizes.



Coverage Provided under Agreement

A. SPRING AND FALL INSPECTIONS

It is hereby agreed that we will provide a qualified technician to inspect your air conditioning and heating equipment for proper operation to insure maximum performance for the heating or cooling season. We will diagnose any deficiencies found at that time.

Inspection will include:

- Clean or Replace Filters
- Check Refrigerant Pressures
- Check Electrical Connections
- Check for Proper Voltage and Amps
- Oil and Grease Motors and Blowers
- Check and Clean Safety Controls
- Check and Clean Condensate Drain
- Check Control Operation
- Clean Indoor and Outdoor Coils
- Clean and Inspect Heat Exchanger

B. LABOR COVERAGE*

It is agreed that we will provide such labor as may be required to keep the air conditioning and heating equipment, listed in this agreement, properly maintained and to perform scheduled repair service during our normal business hours of 8:00 AM to 4:00 PM Monday through Friday. For After Hours, Weekend and Holiday Service a charge of 1/2 our normal hourly rate will be charged to cover premium differential.

C. PARTS COVERAGE*

It is agreed that we will adjust, repair or replace the following parts to keep the equipment, listed in this agreement, in proper working order.

Condenser Motor	Air Filter (1" Disposable)	Relief Valve	Contactors
Transformers	Electrodes	Reversing Valve	Thermocouple
Ignition Module	Thermostat (Non Prog.)	Filter Driers	Accumulator
Expansion Valves	Circuit Boards	Blower Motor	Flame Sensors
Inducer Motor	Oil Filter	Limit Switches	Primary Control
Pump Strainer	Ignition Wire	007 Circulator Pump	Oil Nozzle
Oil Pump (Single Stage)	Pressure Switches	Gas Valves (Single Stage)	Igniter

D. * PARTS AND LABOR LIMITATIONS

All parts not covered under this agreement (Compressors, Heat Exchangers and Variable Speed Motor Assemblies) will be supplied to the extent of the Original Equipment Manufacturers Warranty (Shipping and Handling charges excluded). All parts supplied and installed after that date will be billed at our Preferred Contract Rate for Parts and Labor. Accessories can be added to a contract for Maintenance Only. All refrigerant and reclamation charges excluded.

All warranty work will be performed during our normal business hours.